Megan E. Gann Received September 2023



I wanted to send you an email regarding a situation that happened at my job site last week, where, thanks to my training at your center, I was able to play a role in being a first responder.

Last Tuesday morning, a semi-hauling container turned too fast on the highway by our garage, causing it to flip. Once the accident's dust cleared, a handful of my coworkers, including myself, hopped on the fence to help the young man.

Thanks to my training at your center, I immediately began looking for chemical spills, placards, and hazards to ensure my coworkers were not in a chemical emergency. Once I determined that wasn't the case (he was hauling soap), I began to help the guys as I could physically. These guys could attach a chain to the door and a citizen's truck to pull the door loose. Everyone knew they could not move him in case of injury, and we had a fire extinguisher on site, just in case. Once the paramedics arrived, the young man could crawl through the opening in the vehicle, be put on a stretcher & be transported to the hospital.





It's rare that situations like this end in the way they did, and I believe my coworkers' quick reaction had a key role in this. I think it's natural for some when we see someone in danger or hurt. We want to help immediately. Had I not attended your training, I would not have known how to effectively respond to this type of emergency to ensure the injured driver, my coworkers, and my safety while attempting to help.

Thank you for the opportunity to attend training at your center. And I hope this shows how important the training is and how effectively your staff is teaching it!!